

Executive Member Comments - The Quarter 2 Performance Report from Councillor James Gurling, Executive Member for Service Delivery

The new focused basket of indicators continues to settle in and provide a useful overview of performance and service delivery. The benefits of such an approach are becoming increasingly evident in the overall intention to address poor performance and provide better service. Useful lessons are being learned both in the refining of these targets and the methodology of interpretation.

With this in mind it may be appropriate for the Executive to conduct its overall review in Quarter 3 in order to challenge the target setting for next year's reporting.

This quarter's report identifies continued concern in the processing of planning applications first identified in the previous quarterly report considered by the Executive. Despite additional attention arising from Executive decision at that time further action is desirable.